

February 17, 2009

Reference for Matthews Custom Built Homes, Inc.

When we made the decision to build a house in Carriage Park, our first task was to locate a reputable builder. The developer of Carriage Park gave us a list of 4 builders who received good recommendations from residents of Carriage Park. We attempted to contact the builders and we talked with a few homeowners. After talking with Mike Matthews, we made our decision to go with Matthews Custom Built Homes, Inc. We were impressed with his detailed description of the building process and his low key dialog. We felt confident that he would work with us to provide a quality product and he made us feel comfortable in our communications with him.

Soon after we agreed to hire Mike, he presented us with a detailed contract. He also outlined various options, each with a price tag, so we would know where we stood in terms of costs. Communication is imperative between the builder and future homeowner. We could always contact Mike and receive a response in a timely manner. He kept us informed of progress, of any changes we needed to make, and of decisions he needed from us with a reasonable lead time. Since we lived over 4 hours away and worked full time, we were unable to track progress first hand on a frequent basis. When we did make an onsite visit, we were never disappointed in our inspections. At no time did we ever regret having hired Mike as our builder. We trusted his judgment and relished his suggestions. Each supplier Mike sent us to provided expert technical information and they were a delight to work with. Mike's employees were likewise a competent and helpful group of experts to work with. We never encountered a dispute with Mike, his employees, or his suppliers. Contrary to the horror stories some of our friends told us about building a house, we completed the entire building process unscathed and we remain friends with Mike and some of his crew. We plan to have a cookout this spring for Mike and his crew.

We have no reservations at all in recommending Matthews Custom Built Homes, Inc. for your construction project, whether it's to build a house or for remodeling. You can rest assured that you will receive an excellent quality product that you can be proud of. We cannot identify one thing in our house that displeases us. We told Mike he is welcome to bring potential clients to see our house and talk with us. Seeing makes believers.

Ron and Barbara Howard